

Ministry of Health

Sector Grant and Budget Guidelines to Facilities for FY 2020/21



MINISTRY OF HEALTH

**Sector Grant and Budget Guidelines to Health Facilities
II, III and IV, and General Hospitals - Non-Wage
Recurrent Grants**

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ABBREVIATIONS AND ACRONYMS

AWP&B	Annual Work Plan & Budget
BFP	Budget Framework Paper
BOQ	Bills of Quantities
CAO	Chief Administrative Officer
CBO	Community Based Organizations
CHEW	Community Health Extension Worker
CPD	Continuous Professional Development
DDP	District Development Plan
DHO	District Health Office/Officer
EMHS	Essential Medicines and Health Supplies
GAVI	Global Alliance for Vaccines and Immunization
GH	General Hospital
GoU	Government of Uganda
GRC	Grievance Redress Committee
GRM	Grievance Redress Mechanism
HC	Health Centre
HF	Health Facility
HLG	Higher Local Government
HMIS	Health Management Information Systems
HRM	Human Resource Management
HSD	Health Sub District
HSDP	Health Sector Development Plan
HUMC	Health Unit Management Committee
IFMS	Integrated Financial Management System
IGFT	Inter-Governmental Fiscal Transfer
IGG	Inspector General of Government
IMR	Infant Mortality Rate
IPF	Indicative Planning Figure
JMS	Joint Medical Stores
LG FAR	Local Government Finance and Accountability Regulations
LG	Local Government
LLHU	Lower Level Health Unit
PFMA	Public Financial Management Act
M&E	Monitoring and Evaluation
MC	Municipal Council
MoFPED	Ministry of Finance Planning and Economic Development
MoH	Ministry of Health
MoLG	Ministry of Local Government
NDP	National Development Plan
NMS	National Medical Stores
NWR	Non-Wage Recurrent

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O&M	Operation and Maintenance
O/W	Of Which
OPD	Out Patient Department
OPM	Office of the Prime Minister
OTIMS	Online Transfer Information Management System
P4R	Program for Results
PFMA	Public Finance Management Act
PHC	Primary Health Care
PHP	Private Health Providers
PNFP	Private Not for Profit Providers
PPDA	Public Procurement & Disposal of Assets
RDC	Resident District Commissioners
RMNCAH	Reproductive Maternal Neonatal Child & Adolescent Health
RRH	Regional Referral Hospital
SG	Solicitor General
TC	Town Council
TCMP	Traditional Complimentary Medicines Practitioners
TEC	Technical Evaluation Committee
UHC	Universal Health Coverage
UNMHCP	Uganda National Minimum Health Care Package
USF	Uganda Sanitation Fund
VHT	Village Health Teams

1. PART ONE: Introduction

1.0 Introduction

These guidelines are issued by the Ministry of Health (MoH) to provide information about the sector conditional grants, other sources of financing, and to guide the preparation and execution of finances at the facility level.

National sector priorities are outlined in the Local Government (LG) level guidelines.

1.1 Purpose of the Non-Wage grant

The purpose of the non-wage grant transfer to facilities is:

- To fund operational costs of managing health facilities
- To fund maintenance of health facilities
- To facilitate measures to improve health according to the policies in place, related in the LG guidelines.

30% OF THE FUNDS SHOULD BE ALLOCATED FOR HEALTH PROMOTION, DISEASE PREVENTION, SANITATION AND HYGIENE

1.2 Mandate of Facilities

This section is extracted from the LG budget guidelines, which can be found on the budget website and which can be provided by your LG. If you want to find out about the roles of administrators in the system, check those guidelines.

1.2.1 The General Hospitals

These provide preventive, promotive, outpatient curative, maternity, inpatient services, emergency surgery, blood transfusion, laboratory services and other general services. They also provide in-service training, consultation and operational research in support of the community based health care Programmes.

The General Hospital funds should be allocated to the following expenditure categories; capital items, domestic arrears, Hospital based Primary Health Care (PHC) activities, maintenance of medical equipment and buildings, training and capacity building, cleaning wards and compounds, utilities, vehicles and generator operation and maintenance, equipment, food supply (including firewood), other supplies, administration, staff allowances, transport and training).

Support for Health promotion, education and prevention activities. A minimum of 10% of the non-wage should be allocated for health promotion, education and prevention activities such as community sensitization on Public Health Protocols, health promotion talks on the local media, Household/community based activities e.g. environmental health issues, sanitation etc.

1.2.2 The Role of Health Centre (HC) IV

The HC IV is responsible for providing the following services;

- i. General Out Patient Department (OPD) services including immunizations and antenatal care
- ii. Emergency deliveries
- iii. Acute admissions
- iv. Maternity services

- v. Blood transfusion
- vi. Ultra sound examinations for abdominal conditions especially obstetric cases
- vii. Caesarean sections and lifesaving surgical operations
- viii. Basic laboratory services

In addition, a HC IV serves the functions of the basic peripheral unit in the parish where it is located and also serves the function of a HC III, over and above the functions elaborated above.

1.2.3 The Role of Health Centre III

A HC III serves the functions of the basic peripheral unit in the parish where it is located while at the same time performing the supervisory function for all the HC IIs in the Sub-county.

1.2.4 The Role of Health Centre II

The lowest planning unit of the district/municipal health system is the HCII. This is the health unit that serves as the interface between the health care system and the community at parish level. This arrangement fulfils the principle of “close to client” and enables close collaboration between the health service providers and the community structures like the Village Health Teams (VHTs), Parish Development Committees, Women Councils, Youth Councils and Councils for Disabled Persons.

All in all, a well-functioning HC II will take care of around 75% of the health problems for the catchment community.

2. PART TWO: BUDGET REQUIREMENTS AND IMPLEMENTATION GUIDELINES

2.1 Summary of budget and implementation requirements

For each health facility, the following budget and implementation requirements must be adhered to:

Table 1: Summary of implementation requirements

Area	Summary of requirements
Non-wage	<ul style="list-style-type: none"> • The total allocation to lower level facilities (HC II, HC III, HC IV) must be at least 85% of the PHC non-wage recurrent budget (excluding PHC Hospital NWR Grant) • PNFP health facilities should be funded from the window of non-wage grant for PHC, but only if they meet the eligibility criteria in Sub annex III, have been approved by the MoH, and have signed an MoU with the LG • Allocations to general hospitals should be at least the value of the non-wage grant for hospitals • Only PNFP (NGO or CBO) hospitals which meet the eligibility criteria in Sub annex III and have been approved by the MoH should be allocated PHC funds. • A maximum of 15% of the Non-Wage Recurrent Budget (excluding PHC Hospital NWR Grant) can be used for monitoring and management of District/ Municipality health services.

- The following items should be planned for under PHC Non-Wage Recurrent (NWR) Grants by health facilities:
 - Employee costs (other than Wage)
 - Administrative expenses
 - Food supply
 - Medical and office equipment
 - Operation and maintenance
 - Utilities
 - Cleaning services
 - Material supplies and manufactured goods
 - Training costs
 - Payment of interns
 - Outreaches
 - Monitoring, supervision and reporting
 - Property costs

Table 2: indicative eligible and ineligible activities/items

Indicative positive list (what may be funded)	Indicative negative list (what may not be funded)
Employee costs (other than wage) Administrative expenses Food supply Medical & office equipment where not provided by JMS or NMS Operation & maintenance utilities Cleaning services Short training courses with direct relevance to function Monitoring, supervision and reporting Property costs Material supplies and manufactured goods Payment of Interns Security and hygiene expenses Repair and replacement of furniture Water and hygiene expenses	Long courses e.g. MAs, PhDs – the relevant banned items are Scholarships. Travel abroad, and travel inland, and staff training could also count. Courses not related to function/post of the beneficiary officers.

2.2 Health Facility Level Budgeting and Implementation Guidelines

Using the guidelines provided by MoH, the LGs are required to prepare health facility budget provisions for NWR Grants that are transferred directly to health facility account using the IFMIS system by Ministry of Finance Planning and Economic Development (MoFPED) following the guidance of LGs and MoH.

Health facilities may also receive funds and contributions from other sources.

This section provides guidance to health facilities on the policies and principles for budgeting for the NWR grants allocated to the health facility;

2.2.1 Budgeting and Financial Management for Public Health Facilities

Each Health Facility is required to prepare a detailed annual work plan for the new Fiscal Year by the 31st July that shows;

- i. All planned activities
- ii. All expected revenues from all sources
- iii. All planned expenditure for the new financial year (FY).
- iv. Show funds received and actual expenditures/ activities for the previous FY.

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The Budget and Annual Financial Statement must include funds from a) the previous FY which were not spent b) the NWR grant for the new FY, c) revenue and expenditure funded by donors directly to health facilities and c) all other sources, if any. This includes donations received from well-wishers, both in cash, in kind (values to be imputed), from fundraising efforts etc. A template has been provided for monthly and annual reporting in Formats 2 onwards, below. For requesting development investments, further templates developed form part of these sub annexes.

This will help to ensure that there is no duplicate funding for activities in health facilities by government and the off-budget donors.

Financial Management at health facility level

Health facilities are required to (and specifically the Officer-in-Charge (OIC) is responsible for ensuring the facility to;

- i. Maintain and operate a bank account into which the NWR funds are deposited, and then drawn by the facility as expenditure is required.
- ii. As per the LG Financial and Accounting Regulations 2007, the signatories to the general hospital bank account shall be the Accounting officer or his/her representative and the other signatories shall be the Medical Superintendent and or other nominees by the Hospital Management Board (HMB).
- iii. The Principal signatories to the bank accounts of the lower level public health facilities shall be the health facility in charges and or persons appointed by the Accounting Officer in consultation with the Health Unit Management Committees (HUMCs) and the Sub-counties/ Municipal Divisions/ Town Councils.
- iv. Check that the item(s) being procured has/have been provided for in the budget before expenditure is made;
- v. Accurately record the actual expenditure in the cash book and conduct monthly bank reconciliations;
- vi. Ensure that the Sub-Accountants of Sub-counties/Municipal Divisions/Town Councils will assist the health facility in maintaining the books of accounts (e.g. cash books and bank reconciliations);
- vii. Prepare financial reports for the HMB or HUMC meetings, and provide quarterly reports to the District Health Officer (DHO);
- viii. Display a summary notice of incomes and expenditures on notice boards at the health facility.

Maintaining Health Facility Level Information

Health facilities are required to prepare and submit returns on a timely basis to the DHO using the financial reporting template in Part 3.

They should ensure the following information is maintained at the facility:

- HMIS Registers/ reports
- Asset register and reports
- Health Workers Duty Attendance Registers

2.2.2 Budgeting for Private-Not-For-Profit (PNFP) Facilities (HC IV - HC II)

Allocations to PNFP facilities will be made as an integral part of the district health service as follows:

- a) PNFP health facilities should be funded from the window of non-wage grant for PHC.
- b) Only PNFP (NGO or CBO) health facilities which meet the eligibility criteria in Part 3, Subpart 1 and have been approved by the MoH should be allocated PHC funds.
- c) All eligible and approved PNFP (NGO or CBO) health facilities must sign a Memorandum of Understanding (MoU) with the respective LGs.
- d) Detailed guidelines for allocating to lower level PNFP health facilities will be developed over the coming months
- e) For each PNFP facility, in addition to the funding appropriated under the LG grant, additional funding equal to the LG grant funding will be appropriated under MoH and will constitute a medicines credit line facility at Joint Medical Stores (JMS) for FY 2020/21. This is budgeted outside the PHC NWR Grant.
- f) The PNFP health facilities will be required to order for essential medicines and health supplies (EMHS) from JMS based on quarterly budgets and guidelines from JMS and MoH.
- g) The activities to be undertaken by the PNFP health institutions are to be integrated in the LGs Budget Framework Paper (BFP) and the Annual Workplan and Budget (AW&B) for the LGs for FY 2019/20.
- h) The PNFP facilities are required to comply to the accounting and financial arrangements stipulated in the LGFAR 2007, the PPDA 2005, PFMA 2015 and the LGA Amendment 2008 to guide financial management, reporting and accounting procedures. In addition, Sub annexes to the guidelines provide specific formats for monthly and annual reporting as well as cash books.
- i) For the PNFPs at all levels the principal signatories shall be the health facility in charges or administrators and other signatories shall be appointed by the HUMCs or HMBs of the respective PNFP health facilities in consultation with the accounting officer and the Sub-counties/ Municipal Divisions/ Town Councils authorities in the LG.

2.2.3 Budgeting for Hospitals (Public & PNFP)

- Allocations to general hospitals should be at least the value of the NWR grant for hospitals.
- PNFP hospitals should be funded from the window of NWR grant for hospitals.
- Detailed principles and associated guidance for allocating to public and PNFP hospitals will be developed over the coming months, building on the findings of the 2019 health financing study.
- For each PNFP hospital, in addition to the funding appropriated under the LG grant, additional funding equal to the LG grant funding will be appropriated under MoH and will constitute a medicines credit line facility at JMS for FY 2019/20. This is budgeted outside the PHC NWR Grant.
- Only PNFP (NGO or CBO) hospitals which meet the eligibility criteria in Subannex III and have been approved by the MoH should be allocated PHC funds.

2.2 Roles and Responsibilities of Officers in Charge and staff

The below list covers transparency, accountability, staff management, grievance and financial management duties. Additional duties may be set out in standing orders or other MoH or LG communication. The OIC, under the oversight of the HMB/HUMC, is required to ensure that;

- OICs should ensure maintenance and publication of financial records according to at least the level of detail captured in the formats in Part 3 below. Detailed duties regarding the budget requirements and financial management are set out in Part 3.
- Each facility publishes a list of staff (and their photographs) specifying all staff on its payroll on the facility notice board.
- Each facility should have staff attendance registers, which must be filled by all staff on a daily basis.
- OICs should submit a monthly report to the LG health officer on student attendance on a monthly basis. This can be effected through a management information system or by some other means.
- Health workers should follow the Health Services Commission Professional Code of conduct and Ethics and the Code of conduct and Ethics of the Uganda Public Service.
- Staff who do not comply with the Code of Conduct and Ethics should be managed as guided.
- All staff in a facility should be appraised annually.
- OICs ensure that noticeboards are up to date including with AW&B, quarterly/monthly reporting, and grievance channels. Full contents of the noticeboard are listed below.
- Staff should prepare for any supervision, audit and inspection process.
- Safe practices and guidelines on disposal of medical waste should be strictly adhered to. This may include for example the 2009 Approaches for Hazardous Waste Management guidelines published here: <http://www.health.go.ug/docs/Approaches%20for%20HCWM%202009.pdf> or/and any subsequent guidelines.
- OICs should internalise and implement guidelines, policies, circulars issued by the MoH and other related agencies as disseminated and explained to them by the LG or Health Sub-District (HSD).
- Facility inspection reports should be discussed with staff and used to recommend corrective actions, and that those actions have subsequently been followed up.

2.3 Expenditures

Annually, LGs make a budget provision for NWR grants that are transferred directly to health facilities from MoFPED following the guidance of the MoH. The purpose of these grants is to fund the operational/running costs of health facilities in execution of health service delivery. Facilities may also receive funds and contributions from other sources. This section provides guidance to facilities on the policies and principles for budgeting for funds at the facility level and the various eligible expenditures for non-wage grants.

At the health facility level, the Hospital Board / HUMC will publicly display all incomes and expenditures on a regular basis. A specific list of the formats to be displayed, is included in Part 3 Formats 2 onwards.

2.3.1 Procurement

Procurement must be conducted through the structures and procedures that are prescribed by the Public Procurement and Disposal of Public Assets (PPDA) Guidelines. In accordance with the PPDA Act, Regulations and Guidelines, facilities are considered as Procuring and Disposing Entities (PDE) under the MoH. To govern NWR allocations to facilities, the following serves as a guide to the procedures to be followed, to cover all monies handled by the facility.

Institutional Arrangements

PDEs are required to establish institutional structures to ensure that all procurement and disposal activities are carried out in accordance with the Act and Regulations, and that these conform with ethical conduct and best practices.

OICs are the Accounting Officers (AOs) in PDEs. The HUMC plays the role of the Contracts Committees (CCs), while the person playing the role of Chief Financial Officer as designated by the HUMC plays that of the Procurement Disposal Unit (PDU). The AO, CC, PDU and User Departments (UDs) in a PDE are required to each act independently in relation to their respective functions and powers. *For details on the functions and powers of each decision making entity in the procurement and disposal of public assets, please refer to the PPDA Guidelines for health facilities.*

PDE categories and staffing requirements

Procurement and disposal activities in PDEs cover a wide range of items such as:

- a) Supplies and services for maintenance, repair and operations;
- b) Works for expansion and provision of infrastructure;
- c) Consultancy advisory services in a limited scope; and
- d) Disposal of unserviceable stores.

In accordance with the PPDA Guidelines 2014, PDEs are classified in categories of small, medium and large depending on their annual budget. For each category, the guidelines set out required numbers for procurement staff to handle procurement activities. The table below summarizes the PDE categories and required levels for procurement staff.

Table 3. Summary of PDE Categories and required levels for procurement staff

Size of Annual Budget	PDE Category	No. of Procurement Staff
Not exceeding UGX 45 million	Small	1
Not exceeding UGX 150 million	Medium	2
Over UGX 150 million	Large	2

Procurement planning for health facilities

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- PDEs are required to prepare a procurement plan based on the facility's approved budget. In practical terms it is likely that, except for some hospitals, health facilities are likely to nominate an officer who does other work.
- User departments (UDs) are responsible for identifying their procurement needs which should be submitted to the PDU for consolidation. It is likely that smaller facilities comprise of one department.
- The PDU should then integrate the requirements into the annual expenditure plan in order to enhance procurement scheduling, financial predictability, accounting and oversight over procurement budgets.

PDEs should not initiate any procurement proceedings or activities for which funds are neither available nor adequate, except:

- a) Where the delivery of goods, services or supplies and consequent payments to provider are anticipated to be effected from subsequent FYs.
- b) In the case of framework contracts, funds will be committed at the time of issue of each specific call of order.

Procurement may be initiated in accordance with the PPDA Act 2017 and Regulations, before the receipt of funds, but a contract shall not be awarded before the availability of funds.

Choice of Procurement methods, steps and responsibilities

The procurement method to be used should be selected based on expenditure thresholds, time and duration, level of authorization and urgency of the requirements. The table below outlines the procurement methods and corresponding thresholds set out in the PPDA Guidelines 2014.

Table 4. Summary of Procurements methods and corresponding thresholds

Procurement Methods	Conditions/Rules for Use and Thresholds
Open Domestic Bidding	Used where: <ul style="list-style-type: none">• The estimated value of the procurement exceeds UGX 20 million• Open to bidders following a public advertisement of a bid notice.• Bid documents may be issued at a fee and should be recorded using the form in Annex 12 of the PPDA Guidelines, 2014.• A public bid opening to be held
Restricted Domestic Bidding	Used where: <ul style="list-style-type: none">• The estimated value of the procurement or disposal does not exceed UGX 20 million and is above UGX 5 million.• Invitation to bid shall be addressed to at least three bidders.• Public bid opening shall be held.

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Procurement Methods	Conditions/Rules for Use and Thresholds
Quotations/Proposals Method	Used where: <ul style="list-style-type: none"> • There is insufficient time for open domestic or restricted domestic procedure such as in an emergency situation; • The estimated value of the procurement exceeds UGX 500,000, but does not exceed UGX 5 million. Acceptance of a quotation shall be by use of a purchase order. And, a minimum of 3 quotations shall be obtained to facilitate comparison and competition.
Micro Procurement – this includes items procurement using petty cash.	Used where: <ul style="list-style-type: none"> • The estimated value of the procurement does not exceed UGX 500,000
Direct Procurement	Used where: <ul style="list-style-type: none"> • There is insufficient time for any other procedure, such as in an emergency situation; • The works, services or supplies are available from only one provider; • Value of the new works, services or supplies does not exceed 15% of the original or existing contract value.

*NB: Please refer to the PPDA Guidelines, 2014 for detailed procedures for each of the above procurement methods.

Procurement Steps and Responsible Entity

Table 5. Summary of Procurement Activities

S/N	Procurement Activity	Responsible
1.	Identify procurement needs and prepare procurement plan for user department.	UD
2.	Consolidate and present procurement plan for review and approval.	PDU
3.	Review and approve procurement plan, if satisfactory.	AO
4.	Initiate procurement process in line with PPDA Guidelines 5, 2014.	PDU
5.	Advertise/obtain at least three quotations from bidders in line with the selected procurement method and procedural steps outlined in the PPDA Guidelines, 2014.	PDU
6.	Evaluate bids and make recommendations of best qualified contractor(s) in line with the PPDA Guidelines 5, 2014.	EC
7.	Seek approval of award and the draft contract to the contracts committee.	PDU

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S/N	Procurement Activity	Responsible
8.	Issue award to the best evaluated bidder at least ten days before signing the contract.	PDU
9.	Communicate award to successful bidder(s).	PDU
10.	Handover copy of signed contract to the UD	PDU
11.	Manage implementation of contract	UD

Reporting on Procurement Activities

Regular reports on implementation of the plan should be prepared by the Procurement & Disposal Unit. The report is to include compliance or variances if any from the plan and the identified courses of such variances for remedial action.

PDEs, which are fully decentralized, shall make their quarterly reports through the CAO of the district.

PART THREE: GRIEVANCE REDRESS AND REPORTING FORMATS

Grievance Redress Mechanism (GRM)

The grievance redress mechanism (GRM) describes avenues, procedures, steps, roles and responsibilities for managing grievances and resolving disputes. Every aggrieved person should be able to trigger this mechanism to quickly resolve their complaints.

The purpose of the grievance redress mechanism is to:

- Provide affected people with avenues for making a complaint or resolving any dispute that may arise during implementation of health facility activities.
- Ensure that appropriate and mutually acceptable corrective actions are identified and implemented to address complaints;
- Verify that complainants are satisfied with outcomes of corrective actions;
- Avoid the need to resort to judicial (legal court) proceedings unless it is warranted.

There are a number of **sources of grievance**, these may include:

- Quality of works delivered by contractors
- Quality of health care
- Misuse of personal data
- Violence against and abuse of patients and co-workers by health workers, staff, contracted labour, NGO affiliated staff and other donated support workers
- Bullying
- Condition of health infrastructure and facilities
- functioning of the HMB/ HUMC
- Corruption and misuse of funds
- Health Workers absenteeism
- Land issues related to development
- Other issues relating to behaviour of Health staff, HMB/ HUMC and contractors

There are a number of **stakeholders**, who may be the source of grievance:

- Patients
- Health Workers
- Members of the HMB/HUMC
- Members of the surrounding community
- Others – no-one is excluded from examination through the grievance channels.

Wherever possible, the first port of call for grievances should be at the health facility level, but other avenues must also be available to those with grievance and there must be appropriate referral processes.

The main avenues and their purposes are set out in **Format 1** below. **That table, should be displayed on the noticeboard of any administrative officer and the facility.** The local and facility level guidelines should be filled out by the OIC or DHO according to the level at which the display takes place.

3.1 Health Facility Grievance Redress

At the health facility level, the GRM provides avenues for affected persons to lodge complaints or grievances against various stakeholders directly to the Health facility management and also get redress. This, wherever possible and appropriate should be the first point of grievance redress. All health facilities are required to

- a) Ensure that there is a systematic process for handling of grievances that arise among various stakeholders within a timely manner.
- b) Post information on the different avenues for grievance redress, including the health facility level mechanism and other mechanisms available.

Format 1 is the form that must be posted, along with any other relevant information.

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Format 1: Grievance Channels Form

The following notice should be posted on the Facility Notice board, with details specific to the facility and LG completed. OICs should fill in requisite blank sections in the below table themselves and update all sections as and when necessary.

Avenue	Type of Grievance	Contact details
Facility level		
Health facility in-charge	<ul style="list-style-type: none"> Quality of works delivered by contractors Quality of care Absenteeism Other issues relating to behavior of staff, HUMC and contractors 	Telephone/SMS: Email: Address:
Hospital Board/HUMC	<ul style="list-style-type: none"> Corruption and misuse of funds Absenteeism Issues referred by OIC 	Telephone/SMS: Email: Address:
Local Government level		
Councillor	<ul style="list-style-type: none"> Violence against and abuse of children and adults by staff, contracted labor Selection of health infrastructure not in line with guidelines Quality of health care and absenteeism 	
Health Officer	<ul style="list-style-type: none"> Quality of works delivered by contractors Condition of school infrastructure and facilities Quality of teaching Functioning of the School Management Committee Corruption and misuse of funds 	
District land board	<ul style="list-style-type: none"> Complaints about land associated with health facilities and health infrastructure 	
National level		
Police	<ul style="list-style-type: none"> Corruption and misuse of funds Other criminal activity Issues regarding protection of children and vulnerable adults 	Telephone: 112/999 CP ANTI-CORRUPTION 0717 121 110 CP ANTI HUMAN TRAFFIC MINISTRY OF INTERNAL AFFAIRS 0715 411 677 CP SEXUAL & GBV 0713 534 713 CP SEXUAL OFFENCES 0718 642 477 Email: info@upf.go.ug

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Avenue	Type of Grievance	Contact details
		Address: https://www.upf.go.ug/key-uganda-police-phone-contacts/
Uganda Patients Protection	<ul style="list-style-type: none"> • Emotional, physical or sex abuse • Human trafficking • Child neglect esp. by parents or guardian 	Not currently available.
Uganda Child Helpline	<ul style="list-style-type: none"> • Emotional, physical or sex abuse • Child trafficking • Child neglect esp. by parents or guardian 	Web: http://uchl.mglsd.go.ug/ Phone: 116
NITA Helpline	<ul style="list-style-type: none"> • Data protection issues 	TBC. Legislation just assented.
Uganda Budget Hotline	<ul style="list-style-type: none"> • Quality of works delivered by contractors • Missing and misuse of funds 	Call for free: 0800 229 229 Feedback: www.budget.go.ug Email: budget@finance.go.ug
IGG Hotline	<ul style="list-style-type: none"> • Corruption and misuse of funds 	Report: https://www.igg.go.ug/complaints/ Call: +256 414 347387 Email: kampala@igg.go.ug (other regions addresses at https://www.igg.go.ug/contact/)

PART 3, SUBPART 2 – FACILITY REPORTING TEMPLATES AND FORMS

In addition to these forms, health facilities are required to report monthly HMIS reports using the HMIS tools. If RBF or other formats cover entirely the information collected by the formats below, please use those instead to avoid repetitions.

Annual and Monthly Financial Reporting Templates

Annual Health Facility Report and Budget

Parts A, B, and C should be displayed publicly by 31st July of each financial year and then no later than 32 days after the beginning of each quarter through the Government Fiscal Year.

Health facility Name:

HMIS code:

Facility level:

Past Financial Year:

New Financial Year:

Format 1: Highlights of Facility Performance and Plans

1.	PAST YEAR PERFORMANCE
1.1	Key Achievements
1.2	Challenges Faced by Facility

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1.3	Overview of Receipts and Expenditures
2.	NEW Year PLANS
2.1	Highlights of Facility Plans for FY
22	Overview of Planned Receipts and Expenditures

Ministry of Health

Sector Grant and Budget Guidelines to Facilities for FY 2020/21

Format 2: Cashflow Statement

No.	Description	Previous Year		New Year	Remarks
		Budget	Actual	Budget	
1.	OPENING BALANCE				
2.	TOTAL INCOME (2.1 + 2.2 + 2.3)				
2.1	PHC Grant from Government				
	PHC Grant Allocation (from MoFPED)				
	Additional Resources from LG				
2.2	Grant from NGOs/Donor				
	NGO/donor name:				
	NGO/donor name:				
2.3	Other revenue sources				
	Fundraising				
	Contributions from local associations				
	Other (please specify):				
3.	TOTAL EXPENDITURE (from Part C)				
4.	EXPLAINED BALANCE (1 + 2- 3)				
5.	VARIATIONS (between closing balance and explained balance)				
6.	CLOSING BALANCE (4 + 5)				

Format 3: Annual Expenditure and Budget Report**A separate table should be provided for in-kind costs**

No	Description	Previous Year			New Year			
		Budget	Actual Expenditure	Description (purchases, source of funds etc.)	Estimated Expenditure	Source of Funds		Description (purchases, source of funds etc.)
						PHC Grant	Other	
1.	VHT related costs							
2.	Administration related costs							
3.	Costs for health service related materials							
4.	Costs for community activities							
5.	Communication costs							
6.	Transport (running motorcycles, travel costs)							
7.	Procurement of services e.g. for staff not on payroll							
8.	Minor equipment and facility maintenance							
9.	Staff development costs							
10.	Health & sanitation							
11.	Utilities							
12.	Security expenses							
13.	Bank Charges							
14.	Other (specify):							
	Total							

Format 4: FACILITY IMPROVEMENT - PROGRESS REPORT AND PLANS

No.	Issue to be addressed	Previous FY			New FY
		Planned Activities	Actual performance	Comments	Plans
1.					
2.					
3.					
4.					
5.					
6.					

Format 5: Health Facility Asset Register And Requirements Checklist

Facility name: District:Financial Year:
 Month checked:

	Medical Buildings							Staff houses	Equipment
	-Out Patient Department	-Drug Store with HSD Office	Operation Theatre	General Ward	Maternity Ward	Mortuary	Placenta Pit and Medical Waste Pit		
Existing Facilities									
<i>No. Existing Facilities</i>									
<i>Description of condition facilities</i>									
<i>Planned routine maintenance</i>									
Facilities Required									
<i>No. facilities requiring rehabilitation</i>									
<i>No. new facilities required</i>									
<i>Justification</i>									

Prepared by:.....

Verified by:.....

Approved by:.....

Signature:.....

Signature:.....

Signature:.....

Monthly and quarterly Report formats

Formats 6 and 9 only need to be updated every quarter.

Format 6: Quarterly overview

Facility Name:

HMIS code:

Facility level:

Financial Year:

Past Quarter End Date:

1.	PAST Quarter PERFORMANCE
1.1	Key Achievements
1.2	Challenges Faced by Facility
1.3	Overview of Receipts and Expenditures
2.	NEW QUARTER PLANS
2.1	Highlights of Facility Plans for Quarter

1.	PAST Quarter PERFORMANCE
22	Overview of Planned Receipts and Expenditures

Format 7: Cashflow Statement

Financial Year: Month:

No.	Category	Annual Budget	Actual to end of Previous Month	Actual in Month	Actual by end of Month	Remarks
1.	OPENING BALANCE					
2.	TOTAL INCOME (2.1 + 2.2 + 2.3)					
2.1	PHC Grant from Government					
	Basic PHC Grant Allocation (from MoFPED)					
	Additional Resources from LG					
2.2	Grant from NGOs/Donor					
	NGO/donor name:					
	NGO/donor name:					
2.3	Other revenue sources					
	Fundraising					
	Contributions from Partners					
	Other (please specify):					
3.	TOTAL EXPENDITURE (from Part C)					
4.	EXPLAINED BALANCE (1 +2- 3)					
5.	VARIATIONS (between closing balance and explained balance)					
6.	CLOSING BALANCE (1 +2- 3)					

Format 8: Monthly Expenditure

Financial Year: Month:

No.	Expenditure Category	Annual Budget	Expenditure to end of previous Month	Expenditure in Month	Expenditure by end of Month	Source of Funds		Description (purchases, source of funds etc.)
						PHC grant	Other	
1.	VHT related costs							
2.	Administration related costs							
3.	Costs for health service related material							
4.	Costs for community activities							
5.	Communication costs							
6.	Transport (running motorcycles, travel costs)							
7.	Procurement of services e.g. for staff not on payroll							
8.	Minor equipment and facility maintenance							
9.	Staff development costs							
10.	Health & sanitation							
11.	Utilities							
12.	Security expenses							
13.	Bank Charges							
14.	Other (specify):							
	Total							

Format 9: Quarterly Facility Improvement - Progress Report And Plans

Financial Year: Quarter.....

No.	Issue to be addressed (incl. from supervision)	Previous quarter			Next quarter
		Planned Activities	Actual performance	Comments	Plans
1.					
2.					
3.					
4.					
5.					
6.					

May 2020

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Format 10: Monthly Financial Statement

Financial Year: Month.....

No.	Description	Annual Budget	Actual to end of Previous Month	Actual in Month	Actual by end of Month	Remarks
1.	OPENING BALANCE					
2.	TOTAL INCOME (2.1 + 2.2 + 2.3)					
2.1	PHC Grant from Government					
	Basic PHC Grant Allocation (from MoFPED)					
	Additional Resources from LG					
2.2	Grant from NGOs/Donor					
	NGO/donor name:					
	NGO/donor name:					
2.3	Other revenue sources					
	Fundraising					
	Contributions from Community associations					
	Other (please specify):					
3.	TOTAL EXPENDITURE (from Part C)					
4.	EXPLAINED BALANCE (1 +2- 3)					
5.	VARIATIONS (between closing balance and explained balance)					
6.	CLOSING BALANCE (1 +2- 3)					

Format 11: Cashbook

Cashbook Name:.....

Date opened:.....

Date closed:.....

Date		Description	Voucher Ref	Income/ Expense Category	Income Shs	Expense Shs	Balance Shs

Public display format for facilities

The display should consist of printed or legible hand-filled copies of the following:

- The latest available facility-level budget, in the Format above, by 31st July each year.
- Quarterly overview, and Facility improvement progress report and plans, using the Format above, within a month of the beginning of each quarter – ie by 31st July, 31st October, 31st January, and 30th April.
- Latest cashflow statement and monthly expenditure statement in the format above, no later than two months from the end of the month reported.
- Format 1 – the grievance channels table – should also be displayed, including LG-specific data to be written onto the form by the health facility.
- Attendance registers – monthly summaries should be displayed, including the number of staff assigned to each facility in total, the number of days of absence (days attended minus the number of assigned staff), where any part-of-day absence is counted as a whole day, and for

bigger health facilities, per department. Attendance should be displayed no later than 14 days after the last day of the reporting month.

- Any other material to promote accountability with no sensitive data under the Data Protection Act 2018 under the directive of the HUMC and/or LG.
- Relevant Formats in the Health LG level guidelines should also be displayed if upgrading application(s) has been made. Public meetings concerning facilities upgrades should be announced widely and no later than 10 days before the proposed time.
- Format 5 on facility infrastructure (if prepared) should also be made available on written or verbal request at the facility.

This material should be displayed in a position accessible to the general public within normal working hours of the facility. Size of text should be at least as large as presented in these guidelines when printed in A4 format. Display *cannot* be inside a private office, cupboard, or an office, if any other weatherproof space is available. The noticeboard should be displayed in a high-patient-traffic part of the facility.

Information on non-wage recurrent grants per health facility are available from the Local Government pages and home pages of the budget website budget.go.ug